

## Testimonial by Chris and Gill, Swanmore

Andre's first consultation with us, where he gathered the information necessary to quote for our small extension, actually consisted of a plethora of ideas from him that resulted in the firming up of our rather hazy requirements. His was the vaulted ceiling idea, which we loved straight away.

Once we had agreed the job, he quickly came back with a schedule of works, beginning a few days after our planning permission had been granted. His men turned up on the agreed day at eight AM sharp, thus beginning the seven week job in which something was always happening. A variety of tradesmen appeared at the correct time with the correct materials, a testament to good planning and management.

The tradesmen and labourers were always polite and considerate, making sure that any mess was cleared up at the end of each day and any hazards made safe. This was important to us as we were living on site.

All of the men working for Titchfield Builders worked hard and the job was finished in good time. We are very happy with the quality of the work, and the final result exceeded our expectations. The price quoted for the job was the price we paid, apart from any additions made by us. Any problems that arose were quickly solved. A good example was the huge oak beam that arrived from France with a large oil stain on it. After some thought by Andre and Mike, it was decided that the beam wasn't really aesthetically desirable anyway and a quick sketch on the back of an envelope by Mike resulted in the design of a cantilever system by a structural engineer. This was approved by the building control officer and constructed. All this took a couple of days!

Andre provides the full solution. He's great for bouncing ideas off of, coming up with alternatives and practical solutions to problems. He has a definite can-do attitude, rather than the begrudging approach offered by some builders.

We would definitely recommend Titchfield Builders (and have done already). In fact we have taken on their services again to lay a new patio, install a new kitchen and lay a new floor for us.

Chris and Gill